SPAMASTER SERVICE

Hot Tub & Swim Spa Sale

SERVICE WORK & PARTS ORDER PRE-AUTHORIZATION

"Experienced Professionals & Reliable Service"

Name _____

Address _____

City/State/Zip _____

Phone Home _____

Phone Work _____

Phone Other _____

Product Make _____

Product Model _____

Purchase Date _____

Spa Location _____

GFCI Breaker Location _____

Product Serial # _____

I authorize SpaMaster Service at Hot Tub & Swim Spa Sale or its agent to service my products. I understand that SpaMaster Service nor its agent cannot guarantee the work to be done can be finished at the time of the call. I understand that SpaMaster Service nor its agent cannot guarantee the work to be done will be covered under the manufacturer's warranty. SpaMaster Service or its agent will submit warranty claims on my behalf if SpaMaster Service deems it may be covered under the warranty. I understand and agree that should any manufacturer's warranty compensation be less than my spa service bill that I am responsible for the difference (the spa manufacturer normally reimburses parts and a fixed labor amount per service - $70 for a warranty service call). SpaMaster Service as a factory authorized service center can determine at the time of the call if things are NOT covered. I understand and agree that I am responsible to pay for the service call if the claim is denied. I understand and agree that I am responsible to pay travel/trip charges for the service call. I understand and agree that I may be responsible to pay for the service call at the time of service. I understand and agree that I am responsible to pay for maintenance or other unapproved warranty service at $100.00 per hour labor ($100 minimum). Ultimately, the responsibility for the bill (including all applicable charges and fees) is mine. Service charges may include, but are not limited to, travel, supplies, shipping, processing, maintenance, un-returned parts, and un-reimbursed labor/parts. I understand and agree to pay a minimum $25 processing fee for all warranty claims submitted on my behalf. All service calls will be billed a $50.00 travel charge or $2 per mile -whichever is greater. All service calls will be billed a $10 service supplies charge. Rates are subject to change without notice.

PLEASE NOTE: A valid credit card number is required to provide service support and/or parts for your spa. All added amendments or changes to this original authorization text are null and void. Please note that it is the spa owner's responsibility to provide hot tub service access (i.e. removal of dirt, rocks, mulch, walls, decks, railings, snow, ice, etc.).

Signature _____

Credit Card # _____

Exp. Date _____

CCVC # (3-digit *c.c. verification code* on the back of your credit card) _____

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